**E24 Frequently Asked Questions 2024**

**Will there be camping?**

Yes, there will be camping. Details TBC.

**Will there be parking?**

Yes, there will be parking. Parking details will follow in the Riders’ Notes that will be issued approximately one week prior to the event.

**Will there be seeding?**

No, there is no seeding at this event.

**What's the minimum age?**

The minimum age is 14 years old at the time of the event.

Racers under age of 16 must be signed on by their parent, or other legal guardian.

**What’s the refund policy?**

SiEntries are now working with XCover to offer event insurance. We highly recommend you add this option at the time of purchase. Purchasing XCover allows you to apply for a refund in case you are unable to attend due to unforeseen circumstances outside of your control. All refund requests **must** go through them. Purchasing XCover allows you to apply for a refund in case you are unable to attend due to unforeseen circumstances outside of your control. Please see the XCover [terms and conditions](https://documents.bookingprotect.com/SIE/p/TKT/eng/Termsandconditionsv3.pdf) to find out if you are eligible for a refund. For more information and/or to apply for a refund please visit <https://bookingprotect.com/apply-for-a-refund/>

**If you are unable to attend the event and did not purchase Refund Protect, no refund will be issued.**

**Can I transfer my entry to another person?**

Yes, you can swap your entry to a different rider through SiEntries up to one month prior to the event.

* Go to the **My Entries/Memberships** tab,
* Click **Edit** on the entry,
* Then **Edit/Substitute** on the entry you want to change,
* Then **Substitute**,
* You will need to click **Next**, tick the disclaimers again and **Save Entry** to confirm.

No transfers will be allowed from the Monday prior to the event.

For safety reasons, NO rider may use another’s rider’s event number without the permission of the event organiser.

**When do I get more info about the event?**

Make sure you follow us on [Instagram](https://www.instagram.com/tweedlovefest/) and [Facebook](https://www.facebook.com/TweedLove) for all the latest news. We will send you all the specific event details in the form of Riders’ Notes approximately one week before the event. This will include info on the final event schedule, registration, the course, facilities and much more.