



## Hillside Outside 2023 Terms & Conditions

### Registration/Entry

This agreement starts with the entry, and by using this entry system to register your details, or enter an event, you consent to the conditions described below -

- \* You must be 16 years or older to use the entry system. You must have permission to use the entry system on behalf of friends, family and/or team members.
- \* Please adhere to the individual event age restrictions.
- \* If booking an entry for a person under 16 years of age, you must obtain permission from the parent or legal guardian. You must complete the Parental Consent form and email to [office@hillsideoutside.com](mailto:office@hillsideoutside.com)
- \* Racers under the age of 16 must be signed on by their parent, or another legal guardian.
- \* No rider will be allowed on course without a number board. You will collect this from event registration.
- \* If you retire for any reason, please inform an event official.
- \* All instructions given by event officials must be observed.
- \* No rider may use another rider's event number.
- \* The organisers will endeavour to give all entrants a time derived from the electronic timing chip system provided. However, they are not responsible in the unlikely event of fault in the electronic timing system.
- \* Every rider is responsible for themselves and their equipment.
- \* As of April 2022, British Cycling suspended their [Transgender and Non-Binary Participation Policy](#). Until they publish again in Spring 2023, we have chosen to create an Open category. This is for participants regardless of age, gender or other categorisations. If you are unsure what category to enter, please just get in touch.

### Refund Policy

- \* Important - we are now working with Booking Protect and all refund requests **must** go through them. Booking Protect is available for all the events within the Triple Crown Series and available at the time of ticket purchase. We highly recommend you add this option. Purchasing Booking Protect allows you to apply for a refund in case you are unable to attend due to unforeseen circumstances outside of your control. Please see the Booking Protect [terms and conditions](#) to find out if you are eligible for a refund. Please see the latest [coronavirus guidance](#) for how Booking Protect handle claims for Covid 19. Booking Protect ensures a fast, fair and transparent process for all customers. For more information and/or to apply for a refund please visit <https://bookingprotect.com/apply-for-a-refund/>
- \* If you are unable to attend the event and did not purchase Refund Protect, no refund will be issued. You can transfer to the same event the following year up until 10 days before the event date and can do so by emailing [info@tweedlove.com](mailto:info@tweedlove.com)

### Cancellation of event by Hillside Outside

- \* If for any reason an event is cancelled, or the date has to be changed due to Force Majeure; in the first instance Hillside Outside will attempt to find a new date. This information would be posted on the event website. If a participant is unable to attend the new date, our standard refund policy will apply.
- \* If the safety of riders and staff becomes an issue and the event is cancelled (with +72 hours' notice) or if we have to cancel the event for reasons outwith our control, this will

be announced on our website as soon as possible, and riders will receive a refund minus an admin fee.

- \* If a race is cancelled due to adverse or dangerous conditions any time after 72 hours prior to the start of the event, we will refund a percentage of the entry fee taking in account any outlaid costs.

### **Number Boards**

- \* Every rider will get a number board. This must be fixed in front of the handlebar or as instructed in event information and should be readable throughout the competition.
- \* Medical conditions and emergency contact details must be completed on the reverse of the number board.

### **Bikes, Safety, Courtesy, Common Sense**

- \* Every rider is responsible for their bike and equipment. The condition, quality and construction of these should be suitable to ensure the safety of the rider and others.
- \* You can only use an e-bike on practice day if you are entered into the e-bike category; if you are caught using an e-bike and have entered under a standard mountain bike or hardtail, you will be disqualified.
- \* Overtaking etiquette: Please be polite. Aggressive riding behaviour is never acceptable. A friendly e.g., "rider on your left" call is fine. Choose safe places to overtake. Never force another rider to take evasive action if you are passing. If a faster rider is behind you, please allow them past at the earliest safe place.
- \* Course cutting will lead to disqualification.
- \* Moving any course marking tape will result in disqualification from the event.
- \* All riders must wear a full face helmet while racing. Detachable chin-guard style helmets are acceptable, and chin-guards may be removed on transitions, but not on race stages.
- \* Due to the terms of event insurance, helmets must be worn at all times whilst cycling at our events.
- \* Bar end plugs must be fitted.
- \* No goggle tear-offs allowed.
- \* Gloves and knee pads are strongly recommended.
- \* All equipment used at an event must be fit for purpose and ridden / used at riders' own risk.
- \* The race is open to all professionals and amateur riders, no licence is required unless specified.
- \* The Borders are beautiful, please don't drop any litter. Leave nothing behind, take everything with you.
- \* Tuned or other ebikes are not allowed. Random scrutineering will be employed throughout the event, anyone caught cheating will be banned for life from our events. Altered eMTBs are dangerous and illegal. The bikes and their riders are not insurable in events.

### **Responsibilities**

- \* Every rider must attend race briefings if specified.
- \* Riders attend the race on their own account and at their own risk. The organisers are not responsible and cannot be held responsible for any injuries and/or damages as results of any action during the event.
- \* The organisers reserve the right to disqualify any rider in breach of any of these regulations.



- \* If an official car park and/or camping site is offered, this will be at your own risk. The organisation is not responsible and cannot be held responsible for any loss, theft and/or damage.

### **Protest**

- \* Protest against the result or disqualifications should be addressed to the Event Organisers within 30 mins after the race.

### **Waiver Of Liability**

- \* Every rider understands and admits that participation in the race is voluntary. The rider assumes full responsibility for any injuries or damages from participation in the race. The rider recognises and understands that the activities may be hazardous, that participation is solely at one's own risk and that the rider assumes full responsibility for any resulting injuries and damages that may occur.
- \* Every rider affirms, they are in good health, declaring they are physically fit and capable to participate in the race.
- \* Every rider must acknowledge, read, and understand this entire waiver of liability and agrees to be legally bound by it.

### **Withdrawal**

- \* Race officials hold the right to withdraw starters if they feel there is a danger for the starter or any other person.

### **Data Protection Act 2018**

- \* By submitting an application to take part in an event, the participant also allows the event organisers to use personal data for campaigns and activities connected specifically to that event, future editions of that event and other related events.
- \* The personal data and entry specific information you give will be used by the Event Organisers for the purpose of processing and publishing entries and results and of maintaining participant information. We may pass your information to our third-party service providers, agents, subcontractors and other associated organisations only for the purposes of event-related activities, or providing services on our behalf eg. timing. Only the necessary personal information will be shared. This data will never be used for third party direct marketing or any other purposes. We undertake this data sharing on the basis of our legitimate interests and participant services and safety.
- \* The organisers shall have unlimited rights to publish pictures and videos of the participants; to forward these photos to media representatives and to use them for marketing activities.
- \* To register for this event, you must provide a valid email address so we can send you confirmation of your registration and of any entries you make. The email address supplied (and any email addresses given when registering other people) may be used by the Event Organiser to send out information about the events you enter. It may also be used after the event ends to send follow-up information about the event / future events / memberships they may organise.
- \* Credit and Debit card details are held solely by the Payment Service Provider and are unknown to the Event Organisers.
- \* In the event of a medical incident information may be shared between the Event Organiser (Hillside Outside Ltd) and the emergency service providers (including but not limited to Tweed Valley Mountain Rescue, Scottish Ambulance Service, Police



Scotland). This ensures that all parties have the information required to provide safety and medical services, to best manage the incident and any subsequent requirements.

- \* Full Privacy Policy available [here](#).