



# The Small Print Enduro Terms & Conditions

Please retain these terms and conditions for future reference:

## REGISTRATION/ENTRY

- \* This agreement starts with the entry.
- \* By using this system to register your details, or enter an event you consent to the conditions described below:
- \* You must be at least 16 years old to use this entry system. You may only use the system for registering your own details and for those of other friends, family and club mates who have granted their permission.
- \* If registering a person under 16 years of age you must obtain permission from the parent or legal guardian of the person you are registering.
- \* Entries will be taken online and will be given on a first come first served basis.
- \* Please bring your entry confirmation of entry with you on the day (for sign-on.) All riders must sign on before the race - full event description and important riders information will be emailed directly to riders prior to the event. Racers under age of 16 must be signed on by their parent, or other legal guardian. If the registered starter cannot attend the race, they have no right to reclaim the registration fee. No rider may use another rider's event number.
- \* When entering an event we ask for each person's name, date of birth, gender and for any other details required by the event. When entering events on behalf of other people you must obtain their permission to provide this data.

## REFUND POLICY

- \* If for any reason you are unable to attend the event, refunds will be available on request as follows:
  - over 2 months prior to event date | 75% refund
  - 1-2 months prior to event date | 50% refund
  - Less than 1 month prior to event date | No refund

## CANCELLATION

- \* If the safety of riders and staff becomes an issue we may have to cancel an event, or if we have to cancel the event for reasons outwith our control. This will be announced on our website as soon as possible before the event, and riders will receive a refund minus an admin fee.
- \* If a race is cancelled due to adverse or dangerous conditions any time after 72 hours prior to the start of the event we will refund a percentage of the entry fee taking in account any outlaid costs.

## NUMBER BOARDS

- \* Every rider will get a number board or race bib. This must be fixed in front of the handlebar or as instructed in event information and should be readable throughout the competition.
- \* Medical conditions and emergency contact details must be completed on the reverse of the number board.

## BIKES, SAFETY, COURTESY, COMMON SENSE

- \* Every rider is responsible for their bike and equipment. The condition, quality and construction of these should be suitable to ensure the safety of the rider and others.
- \* Helmets are compulsory and must be done up properly at all times on course. Either open or full face helmets are permitted.
- \* Gloves, knee pads and elbow pads are strongly advised.
- \* The course features climbs and descents on a wide variety of trail surfaces. All riders must complete the entire course on the same bike – frame, suspension (rear and front) and wheels.
- \* Marshals and riding marshals will be on duty throughout the course, and anyone found to be changing equipment/wheels etc will be disqualified. New tubes are fine of course.
- \* In case of a mechanical failure leading to the need for major equipment replacement e.g. ripped tyre, you must inform a marshal before restarting the race on the replacement.
- \* Signage will be in place along the entire course warning traffic of the event, but riders are always responsible for their own safety.
- \* The transition/linking sections may include public roads with traffic present, where you must ride responsibly and considerately, and follow the Highway Code at all times. For riders from abroad, please remember to ride on the left.
- \* Every rider is responsible for their bike and equipment. The condition, quality and construction should be suitable to ensure the safety of riders or other persons. Riders must carry sufficient spares for their own use. Mechanical support may not always be available on course.
- \* All equipment used at an event must be fit for purpose and ridden / used at riders own risk.
- \* Overtaking etiquette: Please be polite as aggressive riding behaviour is never acceptable. A friendly eg. "rider on your left" call is fine. Choose safe places to overtake. Never force another rider to take evasive action if you are passing. If a faster rider is behind you, please allow them past at the earliest safe place.
- \* Riders going through or under/over course tape and short-cutting the course will be disqualified
- \* Anyone moving trailside obstacles eg rocks, wind blow branches etc - in order to create a shortcut will be immediately disqualified
- \* Course cutting will lead to disqualification.
- \* Instant disqualification for acceptance of any form of assisted transport (e.g. motor vehicle)
- \* Moving any course marking tape will result in disqualification from the event.
- \* Bar end plugs must be fitted.
- \* No goggle tear-offs allowed.

- \* No e-bikes are permitted
- \* All competitors must sign on and pick up their number board before riding the course for practice or racing.
- \* Please note that practice on the various stages may be un-marshalled There may be other riders using the trails.
- \* Practice is only allowed at the times notified in the Race Notes.
- \* If you retire for any reason please inform an event official.
- \* All instructions given by race officials must be observed.
- \* All equipment used at an event must be fit for purpose and ridden / used at riders own risk.
- \* The race is open to all professionals and amateur riders, no licence is required unless specified.
- \* The Borders are beautiful, please don't drop any litter. Leave nothing behind, take everything with you.
- \* Other recommended equipment:
  - o Mobile phone. Please carry this with you. In exceptional circumstances (eg weather warning) we may contact you by text or phone before or during the event.
  - o Full body cover and waterproof jacket if conditions cold/wet
  - o Suitable backpack
  - o Back protector
  - o Emergency blanket
  - o Innertubes/ puncture repair kit, spares
  - o Multi tool,
  - o Basic, well maintained first aid kit
  - o Map
  - o Food and fluids
  - o Eye protection (glasses or goggles)

## TIMING

- \* You will be given a start time at registration for the race. This will be on a sticker, which must be attached to your bike or number board. The sticker also shows the time by which you must finish the complete course.
- \* Seeded riders will be given mandatory start times for all stages. No time penalties are applicable if start times are missed but please do try and keep to these times. If a seeded rider misses their start time they will be slotted in by the start marshal when possible.
- \* For non-seeded riders, start times are allocated on a first-come, first to choose basis. Getting to registration early will give you the most choice in start times.
- \* If you want to race the course in a group of your friends, please make sure you all register at the same time - and early - that way you should all be given similar start times (if you have opted to be seeded, you will have your own individual start time, and group riding may not be possible).
- \* You must finish the complete course within the set time limit. This info will be recorded by your timing chip.
- \* There is enough slack in the overall time allowance for the whole course that an averagely fit and fast rider will have spare time for food stops and minor mechanical issues.
- \* Your timing chip will record all your stage start and finish times.
- \* You can only ride each stage once.
- \* All riders' times are logged and available at the finish. On handing in your timing chip, you will be given a print-out of all your times.
- \* A fine of £60 will be applied if you do not return your timing chip – and you won't get your times!
- \* A sweeper will follow the last rider on the course.
- \* All results will be posted on the event website asap after the event.
- \* Stage timing stickers should be placed on your top tube. If you do not meet stage closure times you may not be able to complete the course.

## RESPONSIBILITIES

- \* Every rider, or their team leader, must attend race briefing as specified. Team leaders are responsible to share all relevant safety and event information with other team members.
- \* Riders attend the race on their own account and at their own risk. The rider is responsible for the safety of his/her bike and clothes. The organisation is not responsible and cannot be held responsible for any injuries and/or damages as results of any action during the event.
- \* This agreement starts with the entry. The organisation reserves the right to make any necessary changes or even to cancel the whole race according to safety problems at any time in the race, official orders, government laws and other unforeseen events.
- \* Every rider must provide an emergency contact number.
- \* The organisers will endeavor to give all entrants a time derived from the electronic timing chip system provided. However, they are not responsible in the unlikely event of fault in the electronic timing system.
- \* If an official car park is offered during the event, usage of this will be at your own risk. The organisation is not responsible and cannot be held responsible for any loss, theft and/or damage as a result of parking at our events.

## PROTEST

- \* Protests against the result or disqualifications should be addressed to the Event Organisers, within 30 mins of the end of the race.

## WAIVER OF LIABILITY

- \* Every rider understands and admits that his participation in the race is voluntary. He assumes full responsibility for any injuries or damages from his participation in the race. He recognises and understands that the activities may be hazardous, that his participation is solely at his own risk and that he assumes full responsibility for any resulting injuries and damages that may occur.
- \* Every rider affirms, that he is in good health. He declares that he is physically fit and capable to participate in the race.
- \* Every rider has to acknowledge that he has read and understand this entire waiver of liability and agrees to be legally bound by it.



The TweedLove Enduros are organised and promoted by  
Hillside Outside Ltd, 1 Copperbeech Court, Cavalry Park, Peebles EH45 9BU

## WITHDRAWAL

\* The racing officials hold the right to withdraw starters if they feel there is a danger for the starter or any other person.

### DATA PROTECTION ACT 2018 – Personal Data

\* By submitting an application to take part in an event, the participant also allows the event organisers to use personal data for campaigns and activities connected specifically to that event, future editions of that event and other related events.

\* The personal data and entry specific information you give will be used by the Event Organisers for the purpose of processing and publishing entries and results and of maintaining participant information. We may pass your information to our third party service providers, agents, subcontractors and other associated organisations only for the purposes of event-related activities, or providing services on our behalf eg. timing. Only the necessary personal information will be shared. This data will never be used for third party direct marketing or any other purposes. We undertake this data sharing on the basis of our legitimate interests and participant services and safety.

\* The organisers shall have unlimited rights to publish pictures and videos of the participants; to forward these photos to media representatives and to use them for marketing activities.

\* To register for this event, you must provide a valid email address so we can send you confirmation of your registration and of any entries you make. The email address supplied (and any email addresses given when registering other people) may be used by the Event Organiser to send out information about the events you enter. It may also be used after the event ends to send follow-up information about the event / future events / memberships they may organise.

\* Credit and Debit card details are held solely by the Payment Service Provider and are unknown to the Event Organisers.

\* In the event of a medical incident information may be shared between the Event Organiser (Hillside Outside Ltd) and the emergency service providers (including but not limited to Tweed Valley Mountain Rescue, Scottish Ambulance Service, Scottish Police). This ensures that all parties have the information required to provide safety and medical services, to best manage the incident and any subsequent requirements.

\* Full Privacy Policy [http://hillsideoutside.com/privacy\\_policy.pdf](http://hillsideoutside.com/privacy_policy.pdf)

## COVID-19

\* Hillside Outside Ltd reserve the right to cancel/postpone/modify the event in accordance with changes to guidelines and restrictions from the Scottish Government.

\* Hillside Outside Ltd reserve the right to refuse admission/ticket sales based on residency restrictions.

\* If you're due to take part in an event but have been diagnosed with COVID-19, have symptoms or have been asked to self-isolate, you can submit a medical certificate and request a refund or transfer to another event for free (minus booking fee). Our normal terms and conditions apply for cancellations.

\* If the event has to be cancelled for reasons related to COVID-19, we'll automatically transfer your entry to the new date or you can apply for a full refund (minus the booking fee)

\* Hillside Outside Ltd reserve the right to cancel/postpone the event should one of the production team contract COVID-19.

\* All participants must adhere to the restrictions and prevention measures in place to mitigate the transmission of COVID-19. These will be outlined in the rider notes as well other race documentation. Event Signage and Marshal instructions should also be adhered to on the day.

\* Failure to follow the events COVID-19 guidelines Hillside Outside Ltd may result in exclusion from this event and future Hillside Outside events.